Q1. Explain why professional software is not just the programs that are developed for a customer.

Q2.What are the four important attributes that all professional software should have? Suggest  
four other attributes that may sometimes be significant.

Q3. Explain how the universal use of the Web has changed software systems.

Q4. To help counter terrorism, many countries are planning or have developed computer systems  
that track large numbers of their citizens and their actions. Clearly this has privacy  
implications. Discuss the ethics of working on the development of this type of system.